



**East Leicestershire and Rutland
Clinical Commissioning Group**



**West Leicestershire
Clinical Commissioning Group**

HEALTH OVERVIEW AND SCRUTINY COMMITTEE: 12 MARCH 2014

**REPORT OF EAST LEICESTERSHIRE AND RUTLAND CCG AND
WEST LEICESTERSHIRE CCG**

**QUALITY OVERSIGHT GROUP FOR LEICESTERSHIRE
PARTNERSHIP TRUST**

Purpose of report

1. The purpose of this report is to update the committee on the work of the Assurance Oversight Group for Leicestershire Partnership Trust and their progress to date of their Quality Improvement Plan (QIP).

Background

2. On 30 July 2013 the Trust was served two Warning Notices, in line with the CQC Enforcement Policy against the Bradgate Mental Health Unit. In addition the unit was also judged as non-compliant with three Outcomes resulting in three Compliance actions against Outcomes 7, 14 and 16.

Outcome 4	Care and welfare of people who use services	Warning Notice
Outcome 6	Cooperating with other providers	Warning Notice
Outcome 7	Safeguarding people who use services from abuse	Compliance Action
Outcome 14	Supporting workers	Compliance Action
Outcome 16	Assessing and monitoring the quality of service provision.	Compliance Action

3. This included required improvement in:
 1. Care Planning & Documentation
 2. Risk Assessment
 3. Discharge Planning
 4. Special Observations
 5. Involvement of Patients in Care
 6. Therapeutic Interventions
4. In response to CQC visit and feedback in July 2013 and the Risk Summit held 30th August, an Oversight Group was established. The group meets monthly and is chaired by the Trust Development Authority.

Membership

5. Membership for the Oversight Group is as follows:
- NHS Trust Development Authority (NTDA) chair
 - Healthwatch
 - CCG's
 - Local Authority
 - NHS England (Leicestershire & Lincolnshire)
 - Third Sector LPT in attendance

The role of the Assurance Oversight Group

6. The role of the Assurance Oversight Group is to:-
- Ensure LPT address the issues raised by CQC and to deliver sustained improvements in the quality and safety of patient care; Identify key Performance Indicators (KPIs) to assure meaningful progress of the QIP
 - Sign off and monitor the implementation of LPT's Quality Improvement Plan;

Current Position

7. LPT Quality Improvement Plan (QIP):-
- The plan has been agreed at LPT Trust Board,
 - The plan has been accepted by the oversight group
 - Continued progress will be governed by LPT Quality Improvement Programme Board
 - Delivery will be assured by the Oversight Group,
8. LPT has developed a performance management framework including associated KPIs to measure the progress of the QIP, this includes
1. A Crisis dashboard
 2. Inpatient dashboard
 3. Workforce current position against recruitment plans by ward for the Bradgate Unit
 4. Progress against QIP
9. The KPIs presented for the first time to the Oversight and Assurance Group on 4th Feb showed:
- Crisis Dashboard
Requires further detail was requested including target figures, triggers and some commentary to provide a more detailed explanation and assurance on progress.
 - In-patient dashboard
This provided evidence of improvements in some areas, but highlighted variations in care throughout the Bradgate Unit. The group have

requested that the Dashboard is developed to provide evidence of month on month improvements in all areas.

- Workforce current position against recruitment plans by ward for the Bradgate Unit – (including Situation report Sitrep)
10. This information demonstrates:
 - gaps in the substantive workforce due to vacancies and sickness
 - reliance on temporary staff (bank and agency) to meet required staffing levels
 11. The Oversight Group is not yet fully assured that there is a robust plan in place to staff the Bradgate unit at an appropriate and sustainable level. They have requested clarification of:
 - The numbers of qualified and unqualified staff,
 - Numbers of newly qualified staff currently included in the unqualified category whilst still awaiting their PIN number.
 - The recruitment process and an expected timeline to them being employed as qualified staff.
 12. This will continue to be monitored by commissioners and the Oversight Group via a detailed ward by ward monthly report.

Progress against the Quality Improvement Plan

13. The QIP includes 9 work streams. Current evidence identifies variation in performance between wards,
14. The oversight group felt that currently it is high level, with a great deal of 'process.
15. LPT needs to provide evidence of progress through the KPIs, to assure the commissioners there is sustained improvements in all areas of the QIP and on all wards in the Bradgate unit.

Conclusions

16. Evidence from the QIP and the KPIs identifies:
 - outstanding gaps in the substantive workforce ,
 - variation in performance across the wards
 - a need to strengthen the leadership within LPT
17. The Oversight Group agreed to maintain enhanced levels of the surveillance at this time. The next meeting is planned for March4th and will focus on sustainable governance arrangements, implementation / sustainability of the QIP outcomes and progress with the recruitment plan.

Officers to contact

Jim Bosworth
Associate Director – Contracts and Commissioning
West Leicestershire CCG